



1120 North Main Street • Elkhart, IN 46514
PHONE: 574•264•2131 **FAX:** 574•206•9713
INTERNET: http://www.atwoodmobile.com

SERVICE CENTER QUESTIONNAIRE

PLEASE PRINT CLEARLY

Effective 11.16.07

CHECK THE ATWOOD PRODUCTS YOU CURRENTLY SERVICE -

- Atwood® Water Heater *hydro flame*® Furnace Atwood® / Wedgewood® Ranges Hardware / 5th Wheel

1. Service Center Name _____ Account Number _____

MAILING ADDRESS _____ SHIPPING ADDRESS _____

CITY/STATE/ZIP _____ CITY/STATE/ZIP _____

Owner's Name _____ Service Manager's Name _____

Toll Free _____ Phone _____

FAX _____ 24 hour Emergency # _____

E-Mail _____

Website URL _____

2. How many service people do you employ? _____

How many are RVIA Certified? _____

Other education? _____

3. Days of Operation _____ Hours of Operation _____

(EXAMPLE MON-SAT)

(EXAMPLE 8:00 - 5:00, SAT 8:00 - 12:00)

4. How many service bays are at your facility? _____

5. Do you have offsite mobile service available? YES NO

What are your mileage parameters? _____

6. **IN STORE - STOCK** - Number of complete water heaters? _____

Number of complete ranges? _____

Number of complete furnaces? _____

Dollar value of water heater service parts? _____

Dollar value of range service parts? _____

Dollar value of furnace service parts? _____

Dollar value of hardware products and service parts? _____

7. Are you authorized to service other appliances/water heaters/ranges/furnaces? _____

If yes, list name and type: _____

Posted Warranty Labor Rate _____ per hour